Usability Workshop

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Please provide your likes/dislikes and recommendation at the end

Welcome to the Journalist 24/7

Journalist 24/7 is the company specializing in sports journalism and research. Your position is **Statistic Manager in the Writing Department**. The company focuses on gathering information and statistics related to sports events. Your research has led you to the **SportNews** website.



You are looking for the stats from games:

Follow next steps:

1. Go to Sport News main page.
2. Find the result of the Europa League game Fenerbahce – Man Utd?
3. Which Volleyball women match is taking place at the moment?
4. Your task is to find the stats from the game FCB – MCT:
   1. What is Barcelona’s possession?
   2. Which team had more Touches?
   3. How many corners did both team take?

|  |  |
| --- | --- |
| Answer ID | Fill the answer |
| 2 | 2-3 |
| 3 | Brazil vs USA |
| 4a | 51.7 |
| 4b | Barcelona |
| 4c | Barca 5, Man city 3 |

Fill (by cross) the heuristic attributes (the scale is from 1 to 5 where 5 is the best):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attribute table | 1 | 2 | 3 | 4 | 5 |
| System status visibility |  |  |  |  | \* |
| System correspondence with the real world |  |  |  |  | \* |
| User control and freedom |  |  | \* |  |  |
| Precision and standards |  | \* |  |  |  |
| Esthetics and minimalist design |  | \* |  |  |  |
| Help and documentation | \* |  |  |  |  |

This inquiry aims to understand the organizational structure and role distribution within the team.

1. Identify the correct team member for each responsibility within the sports news site:
2. You may find the information in ‘About us’ page.
   1. Head of Statistics & Data Insights?
   2. House of ‘SportTalk Live’?
   3. Senior Sports Analyst?

|  |  |
| --- | --- |
| Answer ID | Fill the answer |
| a | Marzi |
| b | Ognjen |
| c | Mohsen |

Fill (by cross) the heuristic attributes (the scale is from 1 to 5 where 5 is the best):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attribute table | 1 | 2 | 3 | 4 | 5 |
| System status visibility |  |  |  | \* |  |
| System correspondence with the real world |  |  |  | \* |  |
| User control and freedom |  |  | \* |  |  |
| Precision and standards |  |  | \* |  |  |
| Esthetics and minimalist design |  |  | \* |  |  |
| Help and documentation |  | \* |  |  |  |

You want to register so you could explore the subscription options:

Register to SportNews

Go to Buy Subscription

1. How many subscription Plan’s there is?
2. What does the Ultimate Plan costs you?

|  |  |
| --- | --- |
| Answer ID | Fill the answers |
| 1 | 3 |
| 2 | 50 |

Fill (by cross) the heuristic attributes (the scale is from 1 to 5 where 5 is the best):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attribute table | 1 | 2 | 3 | 4 | 5 |
| System status visibility |  |  |  | \* |  |
| System correspondence with the real world |  |  | \* |  |  |
| User control and freedom |  |  |  | \* |  |
| Precision and standards |  | \* |  |  |  |
| Esthetics and minimalist design |  |  |  | \* |  |
| Help and documentation |  | \* |  |  |  |

Your company is interested in what people say about the most read articles:

1. Navigate yourself to ‘Transfers’ articles.
   1. Which team is related to the third transfer?
2. Click on the Transfers to go to Detailed articles.
   1. How many grand slams did Mia Carter won?
   2. Who posted the comment on 20th November?
   3. How did you reach CONVERSATION?

|  |  |
| --- | --- |
| Answer ID | Answers |
| 1a | Liverpool |
| 2a | 5 |
| 2b | Liam Johnson |
| 2c | End of detail article page |

Fill (by cross) the heuristic attributes (the scale is from 1 to 5 where 5 is the best):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attribute table | 1 | 2 | 3 | 4 | 5 |
| System status visibility |  |  | \* |  |  |
| System correspondence with the real world |  |  |  | \* |  |
| User control and freedom |  |  | \* |  |  |
| Precision and standards |  |  | \* |  |  |
| Esthetics and minimalist design |  |  |  | \* |  |
| Help and documentation |  | \* |  |  |  |

There is a person Lisa Martinez and she is a subscribe member of SportNews community. Credential of Lisa Martinez:

Email: [lisa.martinez@example.com](mailto:lisa.martinez@example.com)

Password: sportsblog321

1. In case you are logged in, please logout and use credentials above!
2. After login check the profile:
   1. Which subscription type is currently used?
   2. Change existing name to your own?
   3. Is it possible to change subscription type?

|  |  |
| --- | --- |
| Answer ID | Answers |
| 2a | ultimate |
| 2b | yes |
| 2c | no |

Fill (by cross) the heuristic attributes (the scale is from 1 to 5 where 5 is the best):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attribute table | 1 | 2 | 3 | 4 | 5 |
| System status visibility |  |  |  | \* |  |
| System correspondence with the real world |  |  | \* |  |  |
| User control and freedom |  | \* |  |  |  |
| Precision and standards |  | \* |  |  |  |
| Esthetics and minimalist design |  |  | \* |  |  |
| Help and documentation |  | \* |  |  |  |

You need to get info about the author of an article:

Please Navigate back to Home page. Scroll down to find the “Women” and click on it.

Who is the writer of “The History of the Paralympics”?

|  |  |
| --- | --- |
| Answer ID | Fill the answer |
| Question | Marzi |

You want to send message to the Sport News and give feedback:

What are you going to do? Describe steps that you took.

|  |  |
| --- | --- |
| Answer ID | Fill the answer |
| Question | Contact us |

You want to find everything about Manchester in SportNews:

In the search type Manchester.

1. How many articles about Manchester there is?
2. About which team is ‘The Road to Glory’ article?
3. What is the score between Barcelona and Manchester City?

|  |  |
| --- | --- |
| Answer ID | Fill the answer |
| 1 | 4 |
| 2 | Man City |
| 3 | 3-0 |

Fill (by cross) the heuristic attributes (the scale is from 1 to 5 where 5 is the best):

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Attribute table | 1 | 2 | 3 | 4 | 5 |
| System status visibility |  |  | \* |  |  |
| System correspondence with the real world |  | \* |  |  |  |
| User control and freedom |  |  | \* |  |  |
| Precision and standards |  | \* |  |  |  |
| Esthetics and minimalist design |  | \* |  |  |  |
| Help and documentation |  | \* |  |  |  |

**Likes:** 1. Easy to find recent articles and match highlights. 2.The homepage layout is clean and not cluttered.

**Dislikes:** 1. Some links didn’t take me where I expected.

**Suggestions:** 1. Add a visible "Contact Us" button on every page. 2. Double-check that all links lead to the right pages.